



Bruce W. Johnson appointed CEO

Bruce W. Johnson was hired in October 2003 as the new Chief Executive Officer of Behavior Health Generations. He succeeds Larsen Bosserman, who had served as CEO for more than three years.

Mr. Johnson comes to BHG from the Butler County Children Services Board, where he was a director in charge of information services, technology and client records. Previously, he was the president and CEO of Johnson Consulting Services, Inc., a nationally recognized information management consultancy specializing in working with behavioral healthcare organizations.

Mr. Johnson has more than 32 years of experience in the behavioral healthcare field, including five years of teaching and research experience at the University of Cincinnati and Cincinnati State. His educational background includes undergraduate degrees in experimental psychology and biochemistry and a graduate degree in psychopharmacology.

He is an ASQ Certified Quality Engineer (CQE) and a

Project Management Professional (PMP), certified by the Project Management Institute.

“The transition to working with BHG was easy, thanks to the excellent job done by my predecessor”, said Mr. Johnson. “The BHG staff and trustees have been terrific to work with and I look forward to building on the excellent foundation they have established.

“Our priorities over the next two years will focus on developing a quality improvement system that will help us continue to reduce cost and enhance quality through the strategic application of information technology and by increasing productivity through structured quality improvement and project management methodologies,” Mr. Johnson said.



BRUCE W. JOHNSON

New web site offers “information portal”

Behavior Health Generations has announced that its new web site, <http://www.bhg.org> is scheduled for release in early June 2004. The web site developed by the BHG staff in conjunction with GUIVisions (<http://www.GUIvisions.com>), is designed to address three audiences: BHG member boards, BHG providers and the general public with an interest in the Ohio behavioral health system.

Member boards will now have immediate access to business documents stored electronically on the BHG web server for viewing online or downloading. The new web site will be an “information portal” for the member boards that will connect them to detailed financials reports, operating reports, audit results, policies and pro-

cedures and other important information on the BHG operations.

Providers in the BHG network will also have access to information and many documents including client and referral source satisfaction survey results, HIPAA compliance, state and local rules and regulations, best practices, and various quality improvement tools and information.

Additionally, information, policies, procedures and announcements will be available regarding MACSIS, enrollments and eligibility verification, claims processing, outcome reporting, and BH module reporting.

The **public section** of the site offers a variety of information to all visitors, including an overview of the Ohio be-

havioral healthcare system and information on mental health and substance abuse topics. A list of resources and web links are provided for additional information on national, regional and local organizations that provide assistance to individuals with mental health and substance abuse illnesses and conditions.

Meetings and events will be announced for national, regional and local activities of interest. Another public section, the BHG Information Center, will provide a library of documents about BHG, including newsletters, summarized state reports, board meeting information, customer satisfaction reports, publications, and various state reports.

Contract providers testing outcome data submission

On September 4, 2003, the Ohio Department of Mental Health (ODMH) passed a rule that included outcome-reporting requirements. Ohio Administrative Code, Section 5122-28-04 provides: "Each agency shall use a system to measure consumer outcomes for children and youth and for adults who receive publicly-funded mental health services, as specified in the Consumer Outcomes Procedure Manual."

According to ODMH, the rule provides for a two-year implementation sequence by providers:

- Planning, to be completed and data collection for all instruments to begin by March 4, 2004
- Production data to be successfully flowing to ODMH by September 4, 2004
- Use of data for clinical and quality improvement purposes, to be operational by September 4, 2005.

Currently, outcomes data are being submitted by 164 providers representing 32 boards. Five of the 14 Behavioral Health Generations contract providers have already submitted outcome data. One additional BHG provider is currently in the testing phase. Complete information about ODMH's outcomes initiative can be found at <http://www.mh.state.oh.us/initiatives/outcomes/outcomes.html>. If assistance is needed to begin testing or submit production data, contact Steve Kirschner at BHG.

Work group reviewing HIPAA security assessment regulations

Healthcare entities have barely caught their breath from complying with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) Privacy, Transaction and Code Set Standards, and now the Information Security Standards are quickly approaching.

See <http://www.cms.hhs.gov/hipaa/hipaa2/regulations/security/03-3877.pdf>.

The compliance deadline for the security rule is April 21, 2005. Steve Kirschner, MIS Director at Behavioral Health Generations, has been working closely with the OACBHA's Security Work Group to review the regulations and identify resources for our boards and provider agencies.

The HIPAA Security Work Group has chosen to use several pre-existing risk assessment tools that are available in the public domain, including the National Institute of Standards and Technology (NIST) and the Centers for Medicare & Medicaid (CMS).

BHG is currently reviewing these "tools" and is in the process of developing its own assessment, which should be available in June, 2004. HIPAA Security Assessment tools will be available to the BHG boards and providers on the new Web Site: <http://www.bhg.org>.

COMING EVENTS

Incident Notification Report and Semi-Annual Performance Improvement Report Information Sessions

Sponsor/Organizer: ODMH
Date & Time: Friday, June 28, 2004
Session A: 9:30 a.m. - 11:30 a.m.
Session B: 1:30 p.m. - 3:30 p.m.

Location: Twin Valley Behavioral Health - Dayton Campus Buildings 63 and 65 2611 Wayne Ave., Dayton, Ohio

Cost: Free

Description: Incident Notification Report - Chin-Su Kim and Dave Lippert will discuss & field questions re incident notification reports and demonstrate the Restraint/Seclusion Log. Semi-Annual PI Report - Dr. Bayard Paschall will discuss and field questions re: the performance improvement survey, due Friday, 7-30-2004.

For more Information, Contact the ODMH Web Site: <http://www.odmh.state.oh.us> or

Email: stilwellb@mh.state.oh.us

Contact: Ms. Belinda Stilwell

Phone: 614.466.1159

COA: Managing a Quality Organization

Sponsor/Organizer: ODMH
Date & Time: June 28-30, 2004; 9 a.m.-5 p.m.

Location: Quest Business Centers, 8405 Pulsar Place Columbus, Ohio 614-540-5540

Cost: \$450

This training is for professional staff who manage the organization's procedures and practices related to COA Accreditation; Maintenance of Accreditation and Re-accreditation. Please register for this event no later than 06/14/2004

For more Information, contact the ODMH Web Site: <http://www.odmh.state.oh.us> or

Email: PeguignotJ@mh.state.oh.us

Contact: Ms. Janel M. Pequignot

Phone: 614-466-9065

(See Page Three for additional Coming Events.)

COMING EVENTS

Integrating Medical Necessity and the Rehab Option into Mental Health Treatment

Sponsor/Organizer: ODMH

Date & Time: June 29-30, 2004

Location: TBA

Cost: Free

Description: This half-day workshop will provide participants with a clear understanding of medical necessity and the rehab option in the context of recovery/resiliency and best practices for clinical and systems integration. Lecture, examples, and Q&A will all be used to enable participation and application of the concepts and principles presented.

For more Information, contact the ODMH Web Site: <http://www.odmh.state.oh.us> or

Email: kaderlys@mh.state.oh.us

Contact: Ms. Susan Kaderly

Phone: 614-466-4189

Evidenced-Based Prevention Meeting

Sponsor/Organizer: ODADAS/Prevention Connection Workshop Series

Date & Time: June 16, 2004

Location: Cincinnati

For more Information, contact ODADAS Web site: <http://www.odadas.state.oh.us>

or call (330) 783-5800

Evidenced-Based Prevention Meeting

Sponsor/Organizer: ODADAS/Prevention Connection Workshop Series

Date & Time: June 17, 2004

Location: Youngstown

For more Information, contact ODADAS Web site: <http://www.odadas.state.oh.us>

or call (330) 783-5800

Youth Protocol for Level of Care Training

Sponsor/Organizer: ODADAS

Date & Time: June 18th, 2004

Location: Columbus, State of Ohio Library

For more Information contact ODADAS Web site: <http://www.odadas.state.oh.us>

or call Shannon Coleman at (614) 644-9181

Client Records Training

Sponsor/Organizer: ODADAS

Date & Time: June 18, 2004

Location: Columbus, State of Ohio Library

For more Information contact ODADAS Web site: <http://www.odadas.state.oh.us>

or call Shannon Coleman at (614) 644-9181

(See Page Two for additional
Coming Events)

BHG consultants to assist with audits

Three new consultants have been retained to assist BHG with its Medicaid and ODADAS audits. With the retirement of Karen Sperry as the BHG contract Medicaid auditor, it was necessary to find a replacement. After a statewide search, BHG engaged the services of two excellent Medicaid auditors and one Level of Care and Peer Review auditor with extensive experience in Ohio.

Ms. Cindy Gazley is a licensed attorney and Professional Clinical Counselor with Supervisor Designation. She is certified by the Ohio Department of Mental Health to conduct Medicaid Medical Necessity Documentation Reviews. Ms. Gazley was formerly the Chief of Risk Management and Consumer Affairs at the Cuyahoga County Community Mental Health Board. Ms. Gazley has a J.D. degree from Cleveland State University and M.Ed. and B.S. degrees from Kent State University. She has been working professionally in the behavioral health and developmental disability field for over 30 years.

Mr. William Crider is a behavioral healthcare consultant in private practice. He is a Certified Professional Counselor and a Licensed Professional Counselor with supervisory endorsement, with over 24 years of experience in the behavioral healthcare field. During his career he has worked as an Executive Director, CQI Director, Clinical Director, and Counselor. He has broad experience with both adult and childrens' services in the areas of mental health, substance abuse, and corrections. Mr. Crider has performed many audits and helped his organizations achieve JCAHO and CARF accreditation. His education includes a B.S. in Business Administration and M.S. in Counseling.

Ms. Jill Gomez is a Licensed Independent Social Worker and a Certified Chemical Dependency Counselor with Clinical Endorsement (CCDC III-E). Ms. Gomez has held several executive level positions including Vice President and Clinical Supervisor. She is also an adjunct professor at the University of Cincinnati and has worked in program development and counseling. Ms. Gomez will be supporting our current ODADAS LOC & PR auditor, Mr. Mike Witzky.

Behavioral Health Generations

Promoting Improved Performance and Outcomes Through Collective Voice and Action

Member Boards:

- Brown County ADAMH, Georgetown, OH
- Hancock County ADAMH, Findlay, OH
- Licking Knox Counties MHRB Board, Newark, OH
- Logan Champaign Counties MHDAS, West Liberty, OH
- Seneca Sandusky Wyandot Counties MH & RS, Tiffin, OH
- Union County MH & R, Marysville, OH
- Warren Clinton Counties RS, Lebanon, OH

COMMUNICATION LINKS:

BHG Main Number	513-759-2666
Bruce Johnson, CEO	513-759-6345
Steve Kirschner, MIS Director	513-759-6346
Julie Medley, Claims	513-759-6347
Nancy Williams, Enrollment	513-759-6349
Cherie Gentry, Admin. Asst.	513-759-6348

Fax:

BHG Main	513-759-6326
MACSIS Enrollment	513-759-6329 or 888-780-0242

Web Address:

www.bhg.org



Behavioral Health Generations

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